

CERTIFICATE

This is to certify that

DAVID C. EILERING

has successfully demonstrated knowledge to meet the requirements of the

ITIL® VERSION 3 FOUNDATION EXAMINATION

MChapelle

Julia Chapelle Director, Loyalist Certification Services March 16, 2011

Candidate 912614



O APM GROUP





ITIL® is a Registered Trade Mark of the Office of Government Commerce in the United Kingdom and other countries.